

# Convention Services and Catering Meeting Planner's Guide



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# INDEX

| Welcome to Bellagio   | Page 4  |
|---|---------|
| Fast Facts  | Page 5  |
| Hotel Contact Information                                   |         |
| Las Vegas Weather   |         |
| "O""" by Cirque du Soleil <sup>®</sup>                      |         |
| The Art of Richard MacDonald Presented by Cirque du Soleil® | 6       |
| Fountains of Bellagio™                                      |         |
| Conservatory & Botanical Gardens                            |         |
| Promenade Shops   | 7       |
| Other Shopping  |         |
| Dining  |         |
| MICHAEL MINA  |         |
| Jasmine   |         |
| Prime Steakhouse  | 9       |
| Picasso   | 9       |
| Le Cirque   |         |
| Harvest by Roy Ellamar                                      |         |
| Lago by Julian Serrano                                      |         |
| Spago   |         |
| FIX   |         |
| Yellowtail Japanese Restaurant & Lounge                     |         |
| The Buffet  |         |
| Sadelle's   |         |
| Juice Press   |         |
| Lounges and Entertainment (Nightly)                         |         |
| Bellagio Gallery of Fine Art                                |         |
| Bellagio Spa & Salon  |         |
| Fitness Center  |         |
| Shadow Creek  |         |
| MGM Resorts Event Productions                               |         |
| Travel Arrangements   |         |
| Management  |         |
| Hotel Services  | Page 16 |
| Check-in and Checkout                                       |         |
| Mobile Check-in   |         |
| Mobile Resorts App  |         |
| Bell Services   |         |
| Guest Rooms   |         |
| Guest Suites  |         |
| Lounge and Outdoor Venues                                   |         |
| Cultural Spaces   |         |

# **Convention Services**

| Advertising and Promotions               |  |
|--|--|
| Amenities                                |  |
| Americans with Disabilities Act (ADA)    |  |
| ATMs                                     |  |
| Babysitting                              |  |
| Baggage Service                          |  |
| Business Center                          |  |
| Catering                                 |  |
| Check Cashing                            |  |
| Convention Furntiture                    |  |
| Coupons & Vouchers                       |  |
| Cash Pay Out                             |  |
| Credit                                   |  |
| City Ledger Accounts                     |  |
| Credit Card Authorization                |  |
| Destination Management Companies (DMC)   |  |
|  |  |
| Exhibit/Production/Decorator Information |  |
| Exhibit Area Cleaning                    |  |
| Executive Concierge Services             |  |
| Fire Marshal Regulations                 |  |
| Floral                                   |  |
| Foreign Exchange                         |  |
| Front Desk                               |  |
| Gift Cards                               |  |
| Golf Referrals                           |  |
| High-Speed Wireless Internet             |  |
| Las Vegas Convention Center              |  |
| Laundry Service                          |  |
| Newspapers                               |  |
| Notary Public                            |  |
| Passkey                                  |  |
| Photographer                             |  |
| Restaurant Reservations.                 |  |
| Room Deliveries                          |  |
| Room Reservations                        |  |
| Safety—Bellagio Convention Center        |  |
| Safety—Benagio Convention Center         |  |
|  |  |
| Safe-Deposit Boxes                       |  |
| Shoeshine Service                        |  |
| MGM Resorts International Shows          |  |
| Signage                                  |  |
| Sponsorship Opportunity                  |  |
| Spouse Programs                          |  |
| Sustainability                           |  |
| Telecommunications                       |  |
| Television Channel                       |  |
| Transportation                           |  |
| Websites                                 |  |
| Wedding Chapel                           |  |
| Wheelchairs and Scooters                 |  |
| Wire Transfers                           |  |
|  |  |

# WELCOME TO BELLAGIO

On behalf of our entire team, we would like to thank you for choosing the premier Las Vegas destination for your event. We are excited to bring your vision for this event to reality.

Our team of professionals will guide you through each step from start to finish with the single-minded goal to make your event a success in every measurable way and to bring you back to Bellagio again and again.

To begin, your Catering Manager and your Convention Services Manager will be your primary guide through our resort. Depending on your needs, you will be introduced to and partnered with our Group Reservations Team, our Front Desk Group Desk Team, our Production Services Team and our Exhibitor Services Team. Each of these teams plays a unique and critical role in coordinating and helping to bring your program together.

This planning guide is designed to give you as much detail as possible in advance, and we hope that it will aid you in the planning process. Understanding your needs in detail will ensure we are prepared for your program and that we are able to make this an unforgettable experience.

We will also inquire about your thoughts at the conclusion of the event in order to continue to provide the very best service possible. We appreciate you taking the time to let us know how your experience went.

Thank you in advance for the opportunity to partner with you in creating a successful event.

Sincerely,

Amande S. Vose

Vice President of Sales Amanda Voss

# FAST FACTS

- Grand opening: October 15, 1998
- Original cost: \$1.6 billion
- Spa Tower opened December 23, 2004; additional 928 rooms and suites, 60,000 square feet of meeting and convention space, new retail outlets and a European-style pastry shop
- Expansion cost: \$375 million
- A wholly owned subsidiary of MGM Resorts International (NYSE: MGM)
- 3,933 guest rooms including 512 suites
- \$110 million Resort Room and Spa Tower Suite remodel completed December 2012
- Suite remodel in the Main Bellagio Tower completed April 2015
- Rates for Resort Rooms: \$159 \$799; Suites: \$375 \$6,000
- AAA Five Diamond Award winner 18 consecutive years (2002 2019); the first Las Vegas hotel casino and the largest resort in AAA history to receive the honor; the only hotel in the United States from 2004 – 2019 with two AAA Five Diamond restaurants
- More than 100,000 square feet of gaming area Blackjack, Craps, Mini-Baccarat, Roulette, European Roulette, Baccarat, Pai Gow Poker, Pai Gow, Big 6, Caribbean Stud Poker, Let It Ride, War, Three-Card Poker, Sic Bo, Poker Room, Slot Machines, Video Poker and Race & Sports Book
- M life rewards program members have the power to earn personalized, tailored benefits for virtually every dollar spent. That includes hotel, dining, entertainment and spa experiences, along with slot and table play. And with the ability to earn and enjoy rewards at 15 renowned destinations, including Bellagio, incredible possibility comes with amazing flexibility, too
- · Five outdoor pools, four spas and 52 private cabanas; Mediterranean courtyard setting
- Two wedding chapels and Terrace of Dreams East Chapel seats 30 guests; South Chapel seats more than 100 guests Outdoor terrace accommodates 34 guests Contact The Wedding Chapels at Bellagio: 888.464.4436
- More than 200,000 square feet of meeting and convention facilities 45,458-square-foot Grand Ballroom, 30,800-square-foot Tower Ballroom, 22,052-square-foot Bellagio Ballroom Tuscany Kitchen<sup>®</sup>—first exhibition kitchen of its kind in Las Vegas 50 meeting rooms, 1,000 – 45,458 square feet including ballrooms Can accommodate intimate gatherings or convention groups of more than 5,500 Contact Convention Sales: 888.744.7687 Phone, 702.693.8559 Fax
- Approximately 8,200 employees

# INFORMATION HOT SHEET

## **Hotel Contact Information**

Mailing address:

Bellagio Resort 3600 Las Vegas Boulevard South Las Vegas, NV 89109

To reach a hotel guest via phone: 702.693.7111 To reach a hotel guest via facsimile: 702.693.8585 Toll-free Room Reservations at Bellagio: 888.987.6667

Websites on Bellagio and Las Vegas: bellagio.com visitlasvegas.com lasvegas.com vegas.com



## Las Vegas Weather

Las Vegas averages 294 days of sunshine per year (211 clear days, 83 partly cloudy). The average temperature is 66.3 degrees (19 degrees centigrade). For the most current weather, please log on to the Las Vegas Convention and Visitors Authority website at visitlasvegas.com.

## "**O**"

Publicity contact: Robert Jarrett, Cirque du Soleil Phone: 702.693.7779; Robert Jarrett@cirquedusoleil.com

- Astounding mélange of synchronized swimming, acrobatics, theatrical effects and live music performed in, on and above water
- A cast of 74 artists from around the world
- Performed in the "O" Theatre, which seats 1,800
- Two nightly performances, 90 minutes each, Wednesday Sunday at 7:00 p.m. and 9:30 p.m., dark Monday & Tuesday
- Reservations and ticket information: 702.693.8866 or 888.488.7111

## The Art of Richard MacDonald Presented by Cirque du Soleil

- Sculptures feature circus and performance artists
- Sculptures available for purchase; prices range from \$900.00 to \$4,000.00
   Open to the public Monday & Tuesday, 10:00 a.m. 11:00 p.m. and Wednesday Sunday, 10:00 a.m. 1:00 a.m.
- No admission fee

# Fountains of Bellagio™

- On a lake of more than 8.5 acres of water
- · Magnificent ballet of dancing fountains choreographed to music and lights
- More than 1,000 dancing fountains; highest point: 240 feet; span: more than 1,000 feet
- Music ranging from Luciano Pavarotti and Andrea Bocelli to Gene Kelly, Frank Sinatra and Lionel Richie Performances take place every 30 minutes, Monday – Friday from 3:00 p.m. – 8:00 p.m. and Saturday & Sunday from Noon – 8:00 p.m. After 8:00 p.m. daily, performances are every 15 minutes until Midnight
- No admission fee

# **Conservatory & Botanical Gardens**

- Displays of flora arranged in a theatrical presentation that vary with each season and major holiday
- Each display is planned a year in advance so that the necessary flowers, plants and trees are available for the presentation
- Glass ceiling: 50 feet high
- More than 13,500 square feet
- No admission fee

## Via Bellagio Shops

- 10,000 square feet glass-enclosed shopping promenade
- Bottega Veneta, Breguet, Chanel, Dior, Fendi, Gucci, Harry Winston, Louis Vuitton, Prada and Tiffany & Co. Open daily, 10:00 a.m. – Midnight

## Via Fiore Shops

- Essentials-Bellagio logo apparel, accessories, gifts and souvenirs Open 24 hours
- Giardini Garden Store—Garden-oriented gifts, fountains and decorative items for the home Sunday – Wednesday: 10:00 a.m. – 11:00 p.m., Thursday – Saturday: 10:00 a.m. – Midnight
- Newsstand—One-stop shopping for periodicals, refreshments and sundries Open 24 hours

# Lobby Shops

- Guerlain-An unparalleled range of fragrances to indulge the senses Open daily, 10:00 a.m. Midnight
- Hermès—Hermès brings enduring craftsmanship, rich heritage and timeless Parisian style to the boutique at Bellagio. *Open daily*, 10:00 a.m. Midnight
- OMEGA-View the brand's entire collection from fine leather to jewelry Open daily, 10:00 a.m. Midnight
- Tesorini—Designer watches, jewelry, crystal and giftware Sunday – Wednesday: 10:00 a.m. – 11:00 p.m., Thursday – Saturday: 10:00 a.m. – Midnight
- Valentino—Explore the iconographic brand's women's ready-to-wear, handbags and shoe collections. *Open daily*, 10:00 a.m. – Midnight

# Promenade Shops

- Capri—Designer fashions for her Daily: 10:00 a.m. 10:00 p.m.
- SJP by Sarah Jessica Parker—Sarah Jessica's collection is comprised of classic, timeless silhouettes meant to fit into a woman's life for many years to come *Daily: 10:00 a.m. 10:00 p.m.*
- Optica—Luxury eyewear from premier brands including Cartier, Prada and Gucci Daily: 10:00 a.m. – 10:00 p.m.
- Platino-Men's ready-to-wear and made-to-measure fashion Daily: 10:00 a.m. 10:00 p.m.
- Tutto-Logo apparel, gift items, sundries, cosmetics and jewelry Open 24 hours

# Other Shopping

- Cirque du Soleil Store—Cirque du Soleil apparel, videos and gift items Wednesday – Sunday: 10:00 a.m. – 11:00 p.m., Monday & Tuesday: 10:00 a.m. – 6:00 p.m.
- Bellagio Spa & Salon—Luxury beauty, body and hair care products including the global Cinq Mondes collection
   Spa open daily, 6:00 a.m. – 8:00 p.m.
   Salon open daily, 9:00 a.m. – 7:00 p.m.
- The Pool Shop-Sunglasses, sun care products and accessories Open daily (Seasonal) 9:00 a.m. 4:00 p.m.

# Dining MICHAEL MINA

Monday - Saturday, 5:00 p.m. - 10:00 p.m.; Closed Sunday

Michelin Star-awarded Chef Michael Mina's eponymous AAA Four Diamond Award-winning restaurant features a new twist on Mina classics. The sleek atmosphere complements the contemporary cuisine featuring innovative seafood preparations, vegetarian and seasonal dishes from Mina's cookbook.

**Cuisine:** Contemporary cuisine featuring innovative seafood preparations **Wine List:** Extensive American and European selection emphasizing small producers **Dress:** Business casual; no shorts or athletic attire **Location:** Within Conservatory & Botanical Gardens

#### Seating Capacity

- Private Dining Room: 30 Guests
- Semi-Private Room: 42 Guests
- Front Dining Room: 60 Guests
- Partial Buyout: 100 Guests
- Buyout: 150 Guests

#### **Standing Capacity**

• Buyout: 250 Guests

Starting Price per Guest (Events): \$88

#### Jasmine

Dinner Daily, 5:30 p.m. - 10:00 p.m.

Intrigue is eminent inside this exquisite garden and lakeview destination. Breathe in the exotic aroma of Cantonese, Szechwan and Hunan cuisine.

**Cuisine:** Traditional Hong Kong Cantonese as well as regional contemporary interpretations **Wine List:** Features American and French wine with an emphasis on aromatic white wine and medium-bodied red

**Dress:** Business elegant; no shorts or athletic attire **Location:** Casino Floor

#### Seating Capacity

- Private Room One: 12 Guests
- Private Room Two: 12 Guests
- · Lower Dining Room: 60 Guests
- Main Dining Room: 30 Guests
- Buyout: 120 GuestsStanding Capacity
- Buyout: 200 Guests

Starting Price per Guest (Events): Dinner \$88.88

## Prime Steakhouse

Dinner Daily, 5:00 p.m. - 10:00 p.m.

Savor every rich detail. Award-winning celebrity chef and restaurateur Jean-Georges Vongerichten invites you to realize steakhouse dining at its finest with prime steak, seafood and lamb accompanied by fabulous sauces, sides and meticulously selected wines. A patio overlooking Lake Bellagio provides the perfect outdoor setting for a tranquil dining experience.

**Cuisine:** Classic steakhouse featuring prime meats, seafood and lamb **Wine List:** Large selection of full-bodied reds from California **Dress:** Business elegant; no shorts or athletic attire **Location:** Within the Via Bellagio shopping promenade, lakeside view

#### Seating Capacity

- · Patio: 65 Guests
- Main Dining Room: 40 Guests

#### **Standing Capacity**

Patio: 100 Guests

Starting Price per Guest (Events): \$130

#### Picasso

Dinner Wednesday - Monday 5:30 p.m. - 9:30 p.m.

A recipient of the AAA Five Diamond Award since 2002, Executive Chef Julian Serrano's menu is inspired by the regional cuisine of France and Spain where Pablo Picasso spent much of his life. The restaurant boasts a wine cellar stocked with more than 1,500 selections from the finest European vineyards. Picasso masterpieces, as well as a collection of his charming ceramic pieces, further delight the senses of diners enjoying the Picasso experience.

## Seating Capacity

- Left Patio: 36 Guests
- Right Patio: 42 Guests
- Partial Buyout (Patios): 75 Guests
- Main Dining Room: 40 Guests
- Buyout: 150 Guests

#### **Standing Capacity**

- Left Patio: 45 Guests
- Right Patio: 60 Guests
- Partial Buyout (Patios): 100 Guests
- Buyout: 200 Guests

Starting Price per Guest (Events): \$125

# Le Cirque

Dinner Tuesday - Sunday, 5:00 p.m. - 10:00 p.m.

Experience the timeless sensation created by charismatic restaurateur Sirio Maccioni. Exuding a celebratory mood, Le Cirque's opulent dining room is enhanced with coveted wine and attentive service, which come together to amuse your taste buds in celebrated Maccioni family fashion.

Cuisine: French with contemporary influences

Wine List: World-class wine list featuring more than 900 international selections highlighting wine from France's best wine regions

**Dress:** Business elegant; no shorts or athletic attire **Location:** Casino Floor

#### Seating Capacity

- Main Dining Room: 16 Guests
- Buyout: 90 Guests

## **Standing Capacity**

• Buyout: 120 Guests

Starting Price per Guest (Events): \$250

## Harvest by Roy Ellamar

Dinner Daily, 5:00 p.m. - 10:00 p.m.

Harvest pays homage to the origin of food, with farm-fresh ingredients and naturally raised products. Being born into a family of farmers, hunters and fishermen, Executive Chef Roy Ellamar recognizes the journey of food from farm to table.

Cuisine: Regionally sourced rustic cooking Wine List: Mostly small artisanal producers from America with other selections from Champagne and the old world Dress: Business casual Location: Spa Tower past Essentials

#### Seating Capacity

- Semi-Private Room: 40 Guests
- Single Private Room: 20 Guests
- Double Private Rooms: 40 Guests
- Main Dining Room: 40 Guests
- Buyout: 220 Guests

## Standing Capacity

- Semi-Private Room: 45 Guests
- Double Private Rooms: 60 Guests
- Buyout: 300 Guests

Starting Price per Guest (Events): \$85

## Lago by Julian Serrano

Lunch Monday – Sunday, 11:30 a.m. – 2:30 p.m.; Sunday Brunch, 10:30 a.m. – 2:30 p.m. Dinner Sunday – Thursday, 5:00 p.m. – 11:00 p.m.; Friday and Saturday, 5:00 p.m. – Midnight

Tour the bolder side of Italy with innovative small plates at Lago. James Beard Award-winning Chef Serrano sets the evening in motion with his stunning interpretations of Italian, each packed with distinct and unmatched flavors. The fountainside atmosphere encourages sharing—both plates and stories.

Cuisine: Innovative Italian Wine List: Extensive collection of Italian and global wines Dress: Business casual Location: Casino Floor

#### Seating Capacity

- Alcove: 30 Guests
- Patio: 40 Guests
- Buyout: 240 Guests

## Standing Capacity

- · Patio: 50 Guests
- Buyout: 300 Guests

Starting Price per Guest (Events): Lunch \$45 | Dinner \$80

# Spago by Wolfgang Puck

Spago is Wolfgang Puck's flagship restaurant, credited with originally turning the Las Vegas dining scene into a culinary epicenter. Globally influenced seasonal fare and signature Wolfgang Puck touches, such as gournet pizzas topped with salmon and caviar, will be the focus of Spago's market-driven menus, which will be presented with the outstanding level of service for which the restaurant is known. For lunch and dinner, guests will have the option to choose from an à la carte menu or explore the "Best of the West" with Puck's multi-course California Tasting Menu.

Cuisine: American Wine List: Extensive international wine list to accompany the chef's culinary masterpieces Dress: Business casual Location: Within the Via Bellagio shopping promenade

#### Seating Capacity

• Main Dining Area: 138 Guests

Starting Price per Guest (Events): Lunch \$55 | Dinner \$85

# FIX

Sunday - Thursday, 5:00 p.m. - 11:00 p.m.; Friday and Saturday, 5:00 p.m. - Midnight

FIX Restaurant & Bar combines American classics with innovation in an unparalleled setting. Featuring delectable fish, meat and poultry, and an uncompromised selection of small and shared plates, FIX's culinary offerings are a part of the sought-after gastro chic movement.

Cuisine: Simply prepared American fare Wine List: Wide variety of eclectic offerings Dress: Business casual Location: Via Bellagio shopping promenade near North Valet

## Seating Capacity

- Private Dining Room: 24 Guests
- Buyout: 200 Guests

## **Standing Capacity**

- Private Dining Room: 35 Guests
- Buyout: 250 Guests
- Lounge: 45 Guests

Starting Price per Guest (Events): \$70

## Yellowtail Japanese Restaurant & Lounge

Monday - Thursday, 5:00 p.m. - 10:00 p.m.; Friday - Sunday, 5:00 p.m. - 11:00 p.m.

Breathing a sense of adventure into traditional Japanese fine dining, Yellowtail Japanese Restaurant & Lounge delivers imaginative interpretations of both classic and modern Japanese cuisine. The open-concept layout and panoramic views of Bellagio's iconic fountains, paired with a rich design and décor, surround you to create the ultimate multisensory experience.

**Cuisine:** Traditional and modern Japanese cuisine **Wine List:** Extensive collection of wine and sake from around the world **Dress:** Business casual **Location:** Via Bellagio shopping promenade near North Valet

#### Seating Capacity

- Semi-Private Dining Room: 38 Guests
- Buyout: 200 Guests
- Veranda: 20 Guests

#### Standing Capacity

- Buyout: 300 Guests
- Lounge: 25 Guests

Starting Price per Guest (Events): \$100

## The Buffet

Daily, 7:00 a.m. - 10:00 p.m.

Leave your misconceptions of buffet dining at the door because The Buffet at Bellagio is an experience like no other in Las Vegas. Here, our talented chefs bring together the freshest ingredients and the best dishes from around the world, including Italian, Japanese, Chinese and American cuisines, plus a whole lot more. Be wowed by the talent on display at our live-action cooking stations and take your taste buds on a journey of discovery as you sample favorite dishes and new temptations.

Every Friday and Saturday from 3:00 p.m. – 10:00 p.m. during Gourmet Dinner Service, guests may savor the delicate flavors of some of the world's finest caviars Ikura and Tobiko—either alone or as complements to a selection of freshly prepared traditional dishes. At this station, a chef attendant will top delicate, housemade blinis, miniature buckwheat waffles, freshly rolled sushi and Ahi tuna cones, according to each guest's desires. A variety of traditional garnishes including chopped egg, onions and crème fraîche are available to create unforgettable flavor profiles that please every palate.

Cuisine: American Dress: Casual Location: Centrally situated next to the "O" Theatre

Starting at: Breakfast \$24.99 Lunch & Dinner \$38.99 Weekend Brunch \$33.99 Unlimited Champagne Brunch \$48.99 Chef's Table Daily add \$68.99 Reservation Required

## Sadelle's

Daily, 6:00 a.m. - 12:00 a.m.

Sadelle's will satisfy your every craving with an all-day menu featuring signature dishes playfully reimagined. Indulge in the dishes you know and love, like Fried Chicken, Sticky Buns, Chopped Salads and the Sadelle's Tower, elevated to a level above. Enjoy a feast for the senses as you dine overlooking Bellagio's famous Conservatory.

#### Cuisine: American

Wine List: Sadelle's offers a versatile selection of sparkling and still wines from domestic and international wineries to complement any occasion: breakfast, lunch or dinner. Dress: Business casual or dress to dine Location: Within the Conservatory & Botanical Gardens

#### Seating Capacity

- Main Dining Room: 70 Guests
- Private Dining Room: 32 Guests

Starting Price per Guest (Events): Breakfast \$50 Brunch Buffet \$75 Brunch & Lunch \$65 Dinner \$75

## Juice Press

Enjoy a wide variety of unprocessed, delicious organic food and drink options. Located adjacent to the Spa. Open Daily, 6:00 a.m. - 11:00 p.m.

# Lounges and Entertainment (Nightly)

- · Baccarat Bar-Classic jazz sounds and sophisticated cocktails. Open 24 hours
- Lily Bar & Lounge—A relaxing, sophisticated environment of timeless design and cool, calm ambiance. Indulge in an inventive array of carefully crafted cocktails among luxurious décor. *Open daily*, 5:00 p.m. – 4:00 a.m.
- Petrossian Bar-Pianist. Sunday Thursday, Noon Midnight, Friday & Saturday, Noon 1:00 a.m.
- Pool Bar-Located on the Pool Promenade. Open daily (Seasonal), 9:00 a.m. 4:00 p.m.
- Sports Bar Lounge-Overlooks the Poker Room and Race & Sports Book. Open 24 hours

# Bellagio Gallery of Fine Art

Publicity contact: Brittany Harris, MGM Resorts International Public Relations bharris@mgmresorts.com – Phone: 702.692.6744.

- Las Vegas' premier exhibition space—where great art goes on vacation. BGFA is committed to presenting intimate exhibitions featuring works by some of the world's most compelling artists.
- Gallery hours: Daily, 10:00 a.m. 8:00 p.m. Last admission is sold at 7:30 p.m.
- Wednesday Locals Night 5:00 p.m. 8:00 p.m. \$10 with valid Nevada ID
- Tickets: General admission \$19, students and military \$14, seniors 65 and over \$16, Nevada residents \$16, free admission for children 12 and under. An audio guide is included in the price of each admission.

# Bellagio Spa & Salon

Call 702.693.7472 for reservations. Spa Facility | 6:00 a.m. - 7:00 p.m. Spa Services | 7:00 a.m. - 7:00 p.m. Salon | 8:00 a.m. - 7:00 p.m. Barber | 8:00 a.m. - 6:00 p.m.

- Change how you view health. Change how you view relaxation. At Bellagio Spa & Salon, we take
  inspiration from our own Conservatory.
- We align our services with nature and gather rituals from far-off places with ancient traditions.
- We immerse you in the essence of each season, attentive to authenticity, ceremony and the power of
  pausing in each beautiful moment and in the pleasure of connection with every one of your senses.
- In tandem with our signature treatments, we are the only spa in the region to offer rituals from global beauty atelier Cinq Mondes. And we are the ideal place to experience harmony and regeneration.

# **Fitness Center**

- A 6,000-square-foot Fitness Center overlooks the pool and Mediterranean gardens.
- Features include a separate check-in area, a secure locker area and new treadmills, bikes, elliptical trainers and Pilates equipment.
- The Bamboo Studio, a 1,000-square-foot exercise room complete with bamboo flooring, hosts classes from Pilates and kickboxing to yoga and individual activities.

# Shadow Creek

- One of the nation's most exclusive and top-rated golf courses.
- An exclusive privilege for guests at any of the MGM Resorts International resorts in Las Vegas (Bellagio, ARIA®, MGM Grand®, Mandalay Bay®, The Mirage®, Park MGM™, New York-New York®, Luxor®, Excalibur®, Circus®, Vdara®, The Signature at MGM Grand®, Delano<sup>™</sup> Las Vegas).
- \$500 tee time includes limousine transportation to and from the golf course, a caddy and a golf cart.

## MGM Resorts Event Productions

- Assists guests in planning special functions that require an imaginative touch.
- All services, including computer and technical support, scenic design, prop fabrication, graphic arts, floral fashions, carpentry and metal sculpture, are created internally to fulfill the individual client's needs.

Bellagio exclusively recommends MGM Resorts Events for its global recognition for excellence in event design, entertainment contracting, ground transportation and event services. This partnership assures that all meetings and events receive the same unsurpassed quality in product and service that is synonymous with the Bellagio Five Diamond Level of Excellence.

Experience a glimpse of MGM Resorts Events' award-winning work by visiting mgmresortsevents.com. Please call 702.696.7000 or email eventleads@mgmresorts.com to speak with a meeting and event sales professional.

# **Travel Arrangements**

Bellagio offers special package rates through tour wholesalers and operators.

For more information, visit the resort's home page at bellagio.com or contact a local travel agent. For room accommodations, contact Bellagio directly at 888.987.6667. For groups seeking room and meeting or convention accommodations, contact Convention Sales at 888.987.8786. For information regarding air and hotel packages, contact MGM Resorts Vacations at 800.360.7111 or visit mgmresortsvacations.com.

## Management

MGM Resorts International is the premier hotel and gaming company in the world. Headquartered in Las Vegas, Nevada, MGM Resorts International offers the finest in accommodations, dining, shopping and, most importantly, guest service. Among the company's Las Vegas resorts are Bellagio, ARIA, Vdara, MGM Grand, The Signature at MGM Grand, Mandalay Bay, Delano Las Vegas, The Mirage, Park MGM, New York-New York, Luxor, Excalibur and Circus Circus. MGM Resorts International also operates three of the top 100 public golf courses in the country, including the exclusive Shadow Creek.

James Murren, Chairman and CEO, MGM Resorts International Randy Morton, President and COO, Bellagio Olivia C. Brown, CPA, General Manager

# HOTEL SERVICES

## Check-in Time: 3:00 p.m.

- 24-hour Valet Parking
- Concierge Service
- 24-hour In-Room Dining

## Checkout Time: 11:00 a.m.

- Same-day laundry Item(s) must be picked up before 9:30 a.m. Returned the same day approximately 7:00 p.m. (Not applicable during convention dates.)
- Express Checkout

**Mobile Check-in**—Skip the Front Desk line. Check in from anywhere using your phone and enjoy the resort until your room is ready.

**Mobile Resorts App**—GET TO THE FUN. FASTER. Download the MGM Resorts App to access a digital key, mobile check-in and more.

Bell Services—Offers a number of services for groups to ensure a seamless stay.

- Prepaid porterage \$8.00 per guest inbound and outbound baggage handling
- Room deliveries will be placed inside the sleeping rooms. Items will not be delivered prior to guest arrival. All deliveries will be charged \$3.50 per room for the first two (2) items. Room deliveries with specific guests'

names will be charged \$3.50 per delivery for the first two (2) items. If there are more than two (2) items, an additional \$1.00 will apply for each delivery. If the item(s) have to be bagged prior to delivery, there is an additional \$1.00 charge. Delivery fees are subject to change.

• Golf bags - \$2.00/bag per outing

**Guest Rooms**—Bellagio offers deluxe guest rooms and suites featuring sweeping vistas of the resort's lake, surrounding mountains and Las Vegas skyline. Each room is elegantly appointed with custom European-style furnishings and art and is equipped with every modern-day convenience.

- Remote-controlled cable television stereo
- Electronic in-room safe
- Two-line telephone and computer/fax accessible data ports
- · Electronically controlled sheers and drapes
- Bedside two-line telephone and iHome docking station
- Iron and ironing board

- Wireless high-speed Internet access
- Guest bathrooms include:
- Robes
- Third telephone
- Italian marble floors and surfaces
- · Soaking tub and separate shower
- Illuminated makeup mirror
- Hair dryer

**Guest Suites**—All suites are extremely spacious and luxurious. In addition to all of the guest room amenities, most suites include:

- Marble foyer
- Entertainment center housing a remotecontrolled cable television, DVD player and stereo
- Powder room
- · Wet bar with refrigerator and ice maker
- Dining set
- Fax machine
- · Separate climate control in bedroom

- Two master bathrooms: "His" with a steam shower, "Hers" with a soaking whirlpool tub
- Two cable televisions
- · Two telephones
- · Separate illuminated makeup/shaving mirrors
- · Robes and slippers
- Assortment of luxurious bath products
- · Turndown service

For more information on the guest rooms and suites and to view their layouts, please visit bellagio.com. For a detailed listing of services offered and pricing, please visit bellagio.com.

#### Lounges and Outdoor Venues

Lily Bar & Lounge: 393 sq. ft., groups up to 210 people.

Outdoor Pool: Accommodates 100 - 2,000 people.

#### **Cultural Spaces**

#### The Art of Richard MacDonald Gallery

For a \$2,500.00 rental fee, event can occur at any time on dark days (Monday and Tuesday) and on show
nights (Wednesday through Sunday), events can take place up to 6:30 p.m. Catering, floral
arrangements, music and entertainment available.

#### **Bellagio Gallery of Fine Art**

• Accommodates up to 250 people. \$75.00, tray passed menus available.

# **CONVENTION SERVICES**

## **Advertising and Promotions**

Any advertising or promotion utilizing the Bellagio logo must have prior written approval by your Convention Services Manager or Bellagio's Public Relations office.

## Amenities

VIP amenities can be arranged through your Convention Services Manager or directly with the In-Room Dining Manager for food and beverage items.

## Americans with Disabilities Act (ADA)

The Americans with Disabilities Act (ADA) forbids discrimination against individuals with disabilities. In compliance with the ADA, Bellagio provides for reasonable accommodations to allow physically challenged individuals to participate in all Bellagio activities. Accessible sleeping rooms, wheelchairs, TDD kits and Braille menus are available. Specific Bellagio facility questions may be directed to your Convention Services Manager.

# ATMs

ATM terminals handle most bankcards nationwide. In addition, credit card advances may be initiated here and picked up at the casino cashier with proper valid identification (i.e., passport or U.S. driver's license). ATM terminals are located throughout the resort.

# Babysitting

Nannies and Housekeepers, USA; 702.451.0021; nahusa.com

Bellagio does not assume responsibility for services rendered.

# **Baggage Service**

Guests arriving individually are greeted at the front door by a bell person and given a claim check for their luggage. The luggage is then delivered to the guest room or may be stored in the Bell Desk storage area upon request. See your Convention Services Manager for alternative options for group arrivals.

# **Business Center**

Operating Hours: Mon – Fri: 7:00 a.m. – 6:00 p.m., Saturday & Sunday: 8:00 a.m. – 4:00 p.m. Phone: 702.693.7070; Fax: 702.693.8585

Bellagio features a full-service FedEx Office Business Center located in the Convention area. All guest and event packages being shipped to the hotel must follow the address label standards (illustrated below) to prevent package routing delays. Please schedule your shipment(s) to arrive three – four days prior to the event start date to avoid additional storage fees. Use the name of the recipient who will be on-site to receive and sign for the package(s). Please do not ship any items to the attention of the Hospitality Manager or Catering & Conference Manager, unless the items are specifically for their use (i.e., hotel specifications, rooming lists, signed documents); this includes any room drops or deliveries to any other area within Bellagio.

### Package Labeling Standards

Hold For Guest: (Guest Name) (Guest Cell Number); c/o FedEx Office at Bellagio Las Vegas 3600 Las Vegas Boulevard South Las Vegas, NV, 89109 (Convention / Conference / Group / Event Name) Box \_\_\_\_\_ of \_\_\_\_

Shipments are held for a limited number of days. If a package has not been picked up and no contact information is provided, the package will be returned to the sender, who will be responsible for all additional shipping fees. For more information on package retention or the Return to Sender process, or to schedule package deliveries, please contact the FedEx Office Business Center at 702.369.0828. Package deliveries should only be scheduled after the recipient has checked into the hotel. Packages are accepted for all carriers.

Meeting organizers and participants are encouraged to contact FedEx Office in advance of shipping their items to Bellagio with any specific questions. If you have any special needs such as refrigeration requirements, after-hours delivery requests or changes to your meeting dates or rooms, please work directly with your Convention Services Manager who will communicate these needs to FedEx Office in advance of your event.

## **Upon Your Arrival**

Packages will be available for pickup inside the FedEx Office Business Center (receiving fee will apply). Pallets, crates, display cases and other heavier items may be scheduled for delivery by contacting our staff (delivery fee will apply). Package deliveries should only be scheduled after the recipient has checked into the hotel. In order to maintain the proper chain of custody, FedEx Office requires the package recipient's signature before a package can be released from FedEx Office. Release signatures are captured at the time of package pickup or package delivery to the recipient.

#### **Upon Your Departure**

All outbound packages must have a completed carrier airbill affixed to each package. Packaging supplies (boxes, tapes, etc.) are available for purchase within the FedEx Office Business Center. FedEx Office offers pack and ship services in the Business Center, while packaging supplies are also available for purchase. FedEx Express® shipping boxes and airbill forms are available and complimentary. Outbound packages to be picked up by a third party courier should be coordinated in advance with a FedEx Office team member. Outbound handling fees will be applied to all packages, regardless of carrier, in addition to shipping/ transportation fees.

For a complete list of services and to place an order online, please visit fedex.com/conventions and select Bellagio from the list of locations.

# Catering

Bellagio takes great pride in its catered functions.

We have established a reputation of having a superior catering staff that excels in creating, planning and managing one-of-a-kind events for all groups, large and small.

Our Executive Chef has made a strong and lasting commitment to use only the highest-quality food products available, all of which are prepared with the greatest of care and presented in the most creative ways.

Our experienced catering staff and culinary expertise far exceed the limitations of our printed menus; therefore, we can custom-tailor a gourmet dinner or theme party for your special events. The only limitation for themed events is your imagination.

Tablecloths and napkins are available in colors that will complement the décor of our function space. Specialty linens are available at an additional charge.

Please note that it is the policy of the hotel to provide all food and beverage for our guests; therefore, Bellagio does not permit food and/or beverages to be brought into the hotel for any catered functions.

Current Nevada state sales tax is 8.25%, subject to change.

# **Check Cashing**

Check cashing services for all Bellagio guests are handled at our Main Casino Cage located on the Casino floor. One of our cage cashiers will be happy to assist you with your request. Bellagio has a service provider that determines the maximum check cashing amount. All checks must be preprinted. A major credit card and valid U.S. driver's license must accompany the check. Bellagio does not cash company or business checks. Cashier's checks are accepted only with prior approval for gaming purposes.

Bellagio will not accept the following:

- · Third-party checks
- Business checks
- Checks drawn on foreign banks

## **Convention Furniture**

No plants or furniture may be moved or relocated from the hallways or meeting rooms unless prior arrangements have been made with your Catering Manager or Convention Services Manager. A removal fee will be assessed for all relocations.

## **Coupons & Vouchers**

Groups of 50 persons or less can purchase coupons for breakfast, lunch and dinner at The Buffet.

\*\*Please allow 14 days for coupons to be printed.\*\*

Vouchers will be offered in the following dollar values:

| <ul> <li>Gelato, Palio &amp; Snacks</li> </ul> | All other Bellagio outlets (except In-Room Dining) |
|--|--|
| \$10.00  | \$10.00  |
| \$20.00  | \$20.00  |
| \$25.00  | \$25.00  |
| \$35.00  | \$35.00  |
| \$50.00  | \$50.00  |
| \$75.00  | \$75.00  |
| \$100.00                                       | \$100.00   |

#### **General Information**

Meal vouchers provide our group clients a controlled dollar amount voucher to distribute to attendees for use at select Bellagio restaurants.

- Stale-dated or post-dated checks
- Temporary or starter checks

### The Buffet

| Breakfast & Lunch     | Monday – Friday   |
|-----------------------|-------------------|
| Dinner                | Monday – Thursday |
| Gourmet Dinner        | Friday – Sunday   |
| Brunch                | Saturday & Sunday |
| Brunch with Champagne | Saturday & Sunday |

Pricing for The Buffet is inclusive of food, tax and gratuity. Dollar value for The Buffet will be subject to current rates.

Face value of vouchers will cover cost of food, beverage and tax during time of purchase. Value of the voucher may be applied to gratuity, but gratuity will not be automatically added to the check.

Vouchers are one-time use only. Should guest spend less than face value of the voucher, the remaining balance is void.

Should customer's total purchase exceed the face value of the voucher, guest is responsible for payment of the balance.

Guests are allowed to combine vouchers but above rules would apply. (Example: They use two (2) \$10.00 vouchers to pay a \$19.00 tab.)

## Cash Pay Out

Cash paid out against the master account is not to exceed \$5,000.00 for the duration of the program, with a maximum of \$2,500.00 per day. If the group requires a larger amount, it will need to wire monies ahead of arrival date or present a cashier's check upon arrival.

Any exceptions to the above policies must be approved by the Vice President of Hotel Sales & Marketing and/or the Chief Financial Officer or Vice President of Hotel Operations. These authorizations must be done in writing and sent to the Vice President of Credit Operations.

# Credit

Should the anticipated total of estimated charges for the program exceed \$10,000.00, and Group wishes to establish credit and Direct Bill a portion of the Master Account for the purpose of billing guest rooms, tax, resort fee, incidentals and/or any group functions, a Hotel Credit Application will be forwarded to be completed by Group. The credit application must be received by Hotel no later than 90 days prior to the program main arrival date. Any credit applications submitted within 60 days prior to the program main arrival date may be declined for consideration.

Once the Master Account has been established, Hotel shall provide Group with an invoice following the group departure from MGM Resorts Financial Shared Services Department via our online system, BILLdirect. Full payment is required within 30 days of the receipt of invoice. In the event there is a dispute, full payment less the disputed amount is to be received within thirty days from receipt of the invoice. If payment is not received 30 days from receipt of the invoice, an interest charge of 1.5% per month will be charged on the outstanding undisputed balance due.

Hotel expects payment in immediately available funds in the form of a Company Check, Cashier's Check, Wire Transfer or Money Order.

# **City Ledger Accounts**

- Will only be processed with estimated yearly revenue of \$50,000.00
- Must submit a completed credit application
- Will be processed and approved by the Credit Department
- Requires 60 to 90 days to process

# **Credit Card Authorization**

Credit cards may be used for group deposits on full prepayment programs or as payment in full for a prepaid event. Credit card payments are NOT accepted when direct billing has been requested and/or as payment for outstanding balances on direct bill accounts.

# **Destination Management Companies (DMC)**

A Destination Management Company is a service company that provides creative itineraries and exemplary management of logistics, based on an in-depth knowledge of incentive programs, corporate meetings and conventions, with an understanding of the psychology of these programs. A Destination Management Company can arrange transportation, tours, city and restaurant information, entertainment, speakers, distinctive events, youth and spousal programs and much more. See your Convention Services Manager for additional DMCs not listed below.

## Preferred Partners

MGM Resorts Events 5620 Cameron Street, Suite A Las Vegas, NV 89118 Phone: 702.696.7000 eventleads@mgmresorts.com

Note: Many other licensed DMCs are available locally, and you are encouraged to select the company that you feel suits your needs best.

## Exhibit/Production/Decorator Information

#### **Encore Event Technologies**

Encore Event Technologies is our preferred audiovisual provider and is located on-site to help service your audiovisual production needs. Encore Event Technologies, with the resources of MGM Resorts International, brings together highly experienced technical and production personnel with access to the largest equipment and production resources in Las Vegas. As part of the Bellagio team of professionals, they are stakeholders in the success of your meeting or event. Meeting Groups are required to use Encore Event Technologies for all meetings and breakouts.

Encore is the exclusive provider of all rigging and power equipment and services. This includes but is not limited to: labor, trussing, chain motors, cables, span sets and all other rigging-related equipment.

Please contact Encore Event Technologies for pricing or details at 702.693.7662 or fax 702.693.8501.

#### Exhibits

Hotel will provide up to 15 table top displays (6- or 8-foot tables) including standard linen and table skirting, one chair and one waste basket at no charge during Meeting Group's program. A charge of 150.00 per display will be charged for 16 - 25 displays. Table top displays in excess of these numbers must be furnished by an outside decorator/exhibit company. Hotel can provide phone lines, signage, AV equipment, etc. at a charge.

#### Exhibitors

Meeting Group agrees to provide Hotel with a copy of their contract with their exhibitors. Meeting Group further agrees to include a provision, which provides that their exhibitors agree to the terms and conditions contained in these Policies and Procedures.

The Hotel will not provide supplies for an exhibit booth. This includes ice, trays, easels, refrigeration storage, telephones, etc. These items must be ordered through the show decorator.

#### Loading Docks & Scheduling

To ensure your anticipated load-in and load-out schedule does not conflict with heavy use in our service hallway, please forward your schedule no less than 14 days prior to the date of arrival. Upon review, we may request adjustments based upon flow in our service hallway to ease traffic from your staff and ours.

It is required that all outside hired staff wear a security vendor badge to access back hallways within the convention area. Staff not adhering to this policy may be trespassed by security at any time. We will require a detailed list with your vendor staff information no later than 14 days prior to the scheduled arrival date for badging. Badges must be retrieved by each individual who will be working back of house from the security office prior to beginning work back of house. Proper identification (valid driver's license or state ID) will be required. Convention and Production storage must be arranged off site.

A full Vendor letter with property policies and maps showing dock locations will be provided to you by your assigned Convention Services Manager.

#### Show Move-In/Move-Out

Bellagio Exposition Services (BES) is the exclusive provider for the following exhibit services: Audiovisual, Truss & Rigging, Staging and Lighting, Electrical and Plumbing, Telecommunications, Broadband Internet Connections, Showroom and Booth Cleaning and Computer Rentals. Thirty days prior to a show, the Bellagio Exposition Services Manager will contact the Convention Services Manager to review and confirm move-in and move-out times and dates. A room supervisor is required in all exhibit halls during load-in, load-out and during show hours.

Move-in/move-out times are between 6:00 a.m. and Midnight. The Exposition Services Manager must approve any exceptions to this time frame. Prior to move-in, a representative of the group, the outside company and the Exposition Services Manager will walk the area for an official inspection.

At this time, cleanliness and state of repair will be noted and any cleaning or repairs needed will be scheduled. This is for all areas the group will be utilizing (e.g., parking lot, driveways, loading dock, service hallways, foyers and actual exhibit area).

The show will be inspected according to the Fire Marshal-approved plan. The group prior to show opening will correct any violation.

At the conclusion of each show move-out, a representative from the group, the outside company and the Exposition Services Manager will walk the show area for final inspection.

Mutually agreed upon damages caused by the group or outside company will be recorded and submitted to the Exposition Services Manager who will, in turn, coordinate the repairs with the Engineering Department. All labor and materials will be billed to the group at cost. Full payment is required within 30 days of billing date.

The outside company will be responsible for leaving all areas of Bellagio in the same condition they were in prior to move-in, less normal wear and tear.

During exhibit shows, Bellagio will only be responsible for areas where the hotel has food and beverage.

The following are some exhibit company options:

| FREEMAN DECORATING* | GREYHOUND EXPO SERVICES (GES) |
|---------------------|-------------------------------|
| 6555 W. Sunset Road | 7000 Lindell Road             |
| Las Vegas, NV 89118 | Las Vegas, NV 89118           |
| Phone: 702.579.1400 | Phone: 702.515.5500           |

\*Preferred Decorator

# **Exhibit Area Cleaning**

Bellagio or our designated service provider is the exclusive cleaning contractor in the facility including aisle carpet, registration areas and booth cleaning. We offer full cleaning services with a professionally trained staff to ensure quality. Bellagio cleaning services are required for all areas used as exhibit spaces and if carpet is applied to any of our flooring.

The types of cleaning services we offer:

- Carpet vacuuming
- Carpet shampooing
- Damp mopping and waxing

- Machine scrubbing and waxing
- Trash removal
- Porter service

Use of confetti, balloons, glitter or similar materials will incur an additional cleanup charge per event. Please contact our Exhibitor Services Department for pricing.

Our Exhibitor Services Department will provide an estimate of cleaning costs for your event upon receipt of your Fire Marshal-approved floor plan and schedule of events. Please send both items to Bellagio Exhibitor Services at exhibitorservices@bellagioresort.com. Show Management is responsible for all costs, associated dumpster or compactor pulls or any other associated waste removal during move-in, show days and move-out of the event.

## **Executive Concierge Services**

Bellagio is pleased to offer executive concierge service to its guests. The fee is \$500.00 per day and may be purchased regardless of room type. Service includes an attendant escort to room upon arrival to unpack clothing/pack for departure; provide welcome amenities; answer phone calls to the room and take messages; answer door and announce guests (for special occasions); make show and restaurant reservations; make spa, salon and golf reservations; arrange transportation above and beyond from and to the airport; look after the guests' needs; contact Casino Host, if needed; escort guests upon request to nightclubs or the Casino area; and to be organizer and runner for tickets, groceries and items on or off the premises. Please contact Concierge Supervisor at 702.693.7076 for more information or reservations.

## **Fire Marshal Regulations**

Event Diagrams must be submitted by Bellagio to the Clark County Fire Department for every event over 300 guests. Event Diagrams must be to scale and include all décor, audiovisual, tables, chairs and room set-up requirements. Clark County Fire Department makes final determination on all diagrams submitted and Bellagio will follow any and all requirements set forth by Clark County Fire Department as requirements of the approval process. Clark County Fire Marshal Diagram Overtime Fee: If diagrams require review or inspection after hours, on weekends or holidays, CCFD overtime charges will apply. One-time fee of \$240.00 for three hours and \$90.00 for each additional hour over three hours per inspector.

- Plans submitted prior to 10 or more business days before the event are subject to a \$400.00 per-plan fee.
- Plans submitted within five nine business days of the event are subject to a \$650.00 per-plan fee.
- Plans submitted within three four business days of the event are subject to a \$800.00 per-plan fee.
- Plans submitted less than three business days before the event are subject to a \$1,200.00 per-plan fee.
- Any Revisions to previously submitted plans are subject to an additional fee per diagram, per submittal, per above.
- VEHICLE Permits submitted prior to 10 or more business days before the event are subject to a \$400.00 fee.
- VEHICLE Permits submitted within five nine business days of the event are subject to a \$650.00 fee
- VEHICLE Permits submitted within three four business days of the event are subject to a \$800.00 fee.
- VEHICLE Permits submitted less than three business days before the event are subject to a \$1,200.00 fee.

Any floor plans submitted by an outside production or decorating company must be reviewed and authorized by your Bellagio Convention Services Manager prior to submitting. Production or decorating companies must send a copy of the Fire Marshall-approved plan to your Convention Services Manager prior to actual move-in. Setup will be delayed if we have not received the plans. There will be a fee processed to the master account for drawing and/or submitting as well as the Clark County Fire Department submission fees. These charges must be prepaid or posted to the Group's Master Account. Please see your Convention Services Manager for a price structure.

#### Clark County Fire Department Uniform Fire Code Permit Information

Clark County Ordinance No. 2289, Title 13, Chapter 13.04 — Clark County Fire Department requires that a floor plan must be submitted for approval by the Fire Inspector for every function of 300 or more people or exhibits for 50 or more attendees. Floor plans must be submitted to the Clark County Fire Department at least 21 calendar days prior to the start of the function. The cost of the fire permit will be billed to the group's master account, pending approval. Props and décor must be included on submitted floor plans.

All floor plans for functions being set up and produced by Bellagio will be submitted to the fire department by Bellagio.

Any floor plans submitted by an outside production or decorating company must be reviewed and authorized by a Bellagio Convention Services Manager prior to submitting.

Production or decorating companies must send a copy of the Fire Inspector-approved plan to your Convention Services Manager prior to actual move-in. Setup will be delayed if Bellagio has not received those plans.

Bellagio will not be held responsible for functions that do not adhere to these policies.

## Floral

We are happy to provide our guests with a full range of floral services. We have specialized designers staffed to service large convention centerpieces, ballroom bouquets, exotic floral arrangements and European designs. See your Convention Services Manager for details.

## Foreign Exchange

The Casino Cage maintains updated exchange rates and will exchange foreign currency.

## Front Desk

Check-in/Checkout times: Our guest check-in time is 3:00 p.m. If rooms are requested prior to check-in time, early arrivals will be accommodated as rooms become available. Checkout time is 11:00 a.m. Our Bell Staff can store luggage for those guests who have checked out but are not yet departing the hotel. Express checkout may be accessed on your in-room television until 1:00 p.m.

## Gift Cards

Gift cards may be purchased from the Concierge or online at mgmresorts.com/giftofvegas. Gift cards can be issued for any amount from \$5.00 to \$2,000.00. Gift cards may be used at any Bellagio-owned outlet or restaurant. Usage restrictions include gaming, hotel reservations (bill settlement only), advanced ticket sales (direct counter purchase only), bar tabs (purchase only) and off-premises purchases. Customers will not be allowed to purchase more than \$10,000.00 in one day. A \$10.00 transfer fee applies for card replacement if lost, stolen or damaged. An account maintenance fee of \$3.50 per month will start to incur one year after the initial purchase date.

## **Golf Referrals**

TOPGOLF 4627 Koval Lane Las Vegas, NV 89109 Phone: 702.933.8458 DragonRidge Country Club 552 South Stephanie Street Henderson, NV 89012 Phone: 702.614.4444 Reflection Bay Golf Club 75 Monte Lago Boulevard Henderson, NV 89011 Phone: 702.740.4653

# **High-Speed Wireless Internet**

High-speed wireless Internet is available to all guests and visitors at Bellagio by connecting to the MGM Resorts Wi-Fi network and following instructions for either MGM Resorts Guest, Visitor, or Convention Attendee access.

An increased Wi-Fi speed may also be purchased for use within meeting rooms by a convention group through the assigned Production Manager.

## Las Vegas Convention Center

Centrally located in Las Vegas, the Las Vegas Convention Center (LVCC) is approximately two miles from Bellagio. Operating the LVCC is the Las Vegas Convention and Visitors Authority (LVCVA). The LVCVA and the LVCC are located at 3150 Paradise Road, Las Vegas, NV 89109.

## Laundry Service

If arranged prior to 9:30 a.m., same-day service is available through the Bell Desk at extension 77420.

## Newspapers

The delivery of newspapers may be arranged with our Bell Captain. There is a delivery charge of \$3.50 for the first item. Additional items will be charged 50¢. Delivery cost for newspapers is delivery charge only. Client is responsible for cost and supply of the actual newspaper for delivery. Pricing is subject to change.

## **Notary Public**

A notary public is available and can be arranged through the Concierge free of charge.

## Passkey

Passkey is the reservation method used by the Hotel. Passkey is made available by Hotel on a complimentary basis and provides electronic reservations interface that is customized for the Event. With approval by Group, Hotel has the capability to send communications to Group attendees including special offers or requests by Hotel in order to better service the Group. Pending the type of reservation process used by Group, you have the option to:

(a) Hotel will require guest pick-up reports 90, 60 or 45 days prior to the peak arrival date. Group will submit a rooming list or upload directly to Passkey no later than the reservations due date in the format provided by Hotel for automatic upload into Passkey. Group will be given access to make, modify or cancel reservations after the first list is uploaded and/or Hotel will publish a website for attendees to access to manage modifications to their reservations.

#### OR

(b) Group or designated agency may enter reservations, modify or cancel reservations as the information is received utilizing the web-based reservation form accessible online. All reservations and any changes must be made before the reservations due date.

#### OR

(c) Attendees may enter, modify and cancel their own reservations online at a URL to be established and published to potential attendees through the planner's meeting website or via email. All reservations and any changes must be made before the reservations due date.

Hotel will supply a username and password if needed to provide Group with online access to reports and reservation management.

## Photographer

Bellagio has an on-site photographer who is available to accommodate any request. For further information, please call 702.693.7716.

## **Restaurant Reservations**

Restaurant reservations are strongly suggested for the specialty restaurants and can be made 60 days in advance. Preset menus may be required for large party reservations. Please contact your Convention Services Manager for assistance on large party reservations.

## **Room Deliveries**

Room deliveries will be placed inside the sleeping rooms. Items will not be delivered prior to guest arrival. All deliveries will be charged \$3.50 per room for the first two (2) items. Room deliveries with specific guests' names will be charged \$3.50 per delivery for the first two (2) items. If there are more than two (2) items, an additional \$1.00 will apply for each delivery. If the item(s) have to be bagged prior to delivery, there is an additional \$1.00 charge. Delivery fees are subject to change.

## **Room Reservations**

#### Methods of Reservations

Reservations for your participants can be handled several ways:

- Rooming list, indicating full names and addresses of guests, arrival and departure dates, smoking/ nonsmoking preferences and pairing for shared rooms.
- Use your own housing request forms. We must approve printed copy prior to distribution to your attendees.
- Individual call-in to our Reservations Department at 888.987.6667. In order to receive your preferred convention rate, delegates must identify their affiliation with your convention and confirm the reservation prior to the agreed cutoff date.

## **Reservation Guarantee**

Reservations may be guaranteed to the master account, to individual credit cards or by sending a deposit for one night. All individual room reservations need to be guaranteed at the time of booking to confirm a reservation. If a major credit card number is provided in lieu of a cash deposit, a one-night room and tax will be charged to the credit card at that time.

## **Cutoff Dates**

All reservations must be received by the cutoff date as indicated in your contract. Room blocks will be released on the cutoff date. Any reservations received after this date will be confirmed on a space and rate availability basis.

## Room Blocks

Your contract will indicate any attrition charges that may be incurred should you not fulfill your room block. Current **Nevada Room Tax** is 13.38%, subject to change.

## Room Pre-Key

Groups of 50 rooms or less may select to have their rooms pre-keyed for a fee of \$4.00 + 13.38% tax per room. An authorized person(s) retrieving the room keys must be provided along with their contact information. Pre-key service must be confirmed a minimum of one week prior to arrival. Room keys will be ready for pick up at 3:00 p.m.

Bellagio offers the convenience of Satellite Check-in for all groups, please see your Convention Services Manager for additional details.

## Safety — Bellagio Convention Center

The following guidelines are provided to help assure the safety of your group while at Bellagio.

Fire prevention is one of our primary safety concerns. Bellagio Convention Center is equipped with a state-of-the-art fire prevention and sprinkler system with 24-hour monitor control by Bellagio personnel. In the event of a fire, call 6911 on a house phone to report the incident. In order for the system to be fully effective, it is most important that there is no interference with sprinkler heads, fire extinguishers or fire exit doors. It is also important to assure that you never block designated emergency exits and pathways with displays, stanchions, freight or other materials. Your Convention Services Manager must approve all displays and decorations. Mylar balloons are not allowed. All display decorations must be treated with fire retardant. Do not bring any fuels or flammable materials into the Convention Center without clearance from your Convention Services Manager.

Emergency evacuation notice will be given by a whistle alarm and a flashing strobe light. Listen for voice instructions over the PA. Remain in your meeting area and evacuate if instructed to do so. Do not take escalators or elevators in an emergency evacuation. Use only the emergency stair exits. Bellagio Security will arrive on the scene to direct and assist. Follow all directions issued by Bellagio Security Officers.

Floor plans must be submitted to your Convention Services Manager and may also require approval by the Clark County Fire Department. The final plan approved by the fire department must be followed. No changes can be made once the plans have been approved by the fire department without the additional approval of the fire department and your Convention Services Manager.

Mechanical lift equipment (forklift, pallet jack, scissor lift) should be used only with clearance by your Convention Services Manager. Please ask your Convention Services Manager for further details.

Pyrotechnics and flame effect presentations must be presented to your Convention Services Manager and approved by the Clark County Fire Department. You must arrange to have such plans submitted to the fire department. Operational procedures for pyrotechnics and flame effect displays must be followed according to the approved plan. Bellagio Conference Center does not have the authority to allow changes to your plans that have been approved by the fire department. See your Convention Services Manager for additional requirements regarding pyrotechnics.

For further assistance, please contact your Convention Services Manager.

#### Smoking

The Nevada Clean Indoor Air Act prohibits smoking in indoor public spaces. As a result, smoking is not permitted in the meeting and convention spaces. This includes all e-cigarettes and vapor cigarettes. Additionally, smoking is not permitted in restaurants, lounges where food is served, hotel lobbies, elevators, guest room hallways, rooms, theaters, arenas, retail stores or other indoor public spaces. The Casino floor and certain lounges where food is not served are exempt.

#### Chemicals

Chemicals may be brought into Bellagio Convention Center only when clearance is given by your Convention Services Manager. You will need to have Material Safety Data Sheets (MSDS) available onsite for any approved chemicals that you are bringing in to the Convention Center.

Emergency medical attention may be summoned by contacting Bellagio Security at 6911 on a house phone. Be prepared to give your location in the Bellagio Convention Center, your name and the nature of the emergency. Bellagio Security has EMS responders.

Security of your items and materials in Bellagio Convention Center remains your responsibility. While Bellagio Security and facilities control are as effective as possible, we cannot guarantee the total protection of your property. Report any suspicious conditions to Bellagio Security at 6911. For additional security, see your Convention Services Manager.

Incidents that need attention, but are not an emergency, such as spills, property damage or other related conditions, should be reported to Bellagio Security at 77180.

## Security

Our Security Staff can assist you with medical and personal emergencies and inquiries regarding lost and found. Call extension 77180.

Bellagio Security is an EXCLUSIVE service at Bellagio. NO other security companies are allowed on the premises—there are NO exceptions to this policy. Bellagio Security Officers are well trained in CPR, the Heimlich Maneuver and other emergency procedures. Security also has access to Automated External Defibrillators (AED).

To hire security, contact your respective Convention Services Manager or Special Events Supervisor at 702.693.7577.

## Safe-Deposit Boxes

For your convenience and protection, complimentary safe-deposit boxes are located at the Concierge Desk or at the Casino Cage.

## **Shoeshine Service**

Shoeshine service is available through the Bell Desk from 10:00 a.m. – Midnight. Guests can simply complete a shoeshine service form located in the guest room and contact the Bell Desk by pressing the "Luggage" button on the guest room phone. Guests may also drop off their shoes at the Bell Desk located to the left of the Front Desk.

## MGM Resorts International Shows

#### Bellagio

#### "O" by Cirque du Soleil 888.488.7111

Inspired by the concept of infinity, the circle of life and the elegance of its pure form, "O", phonetically speaking, is the French word for water (spelled "eau"). Written and directed by Franco Dragone, who has directed six of *Cirque du Soleil*'s previous productions. "O" uses water—1.5 million gallons of it—as its stage. Featuring 74 performers from around the world, "O" is performed in a revolutionary theatre designed for this production.

- Attire: Casual
- Times: Wednesday Sunday 7:00 p.m. and 9:30 p.m.
- Dark: Monday & Tuesday
- Cost: For reservations and ticket information, please call 702.693.8866 or 888.488.7111. Children must be five and over.

## MGM Grand

#### KÀ<sup>™</sup> by Cirque du Soleil 866.740.7711

KÀ by *Cirque du Soleil* brings the visual language of cinema to a dazzling live event that is more about storytelling than any previous *Cirque du Soleil* production.

- Attire: Casual
- Times: Saturday Wednesday 7:00 p.m. and 9:30 p.m.
- Dark: Thursday & Friday
- Cost: \$150.00, \$130.00, \$99.00 and \$69.00 (Prices do not include live entertainment tax or service fee.) Children must be five and over.

#### Mandalay Bay

#### Michael Jackson ONE<sup>™</sup> by Cirque du Soleil 877.632.7400

Michael Jackson ONE is a sonic, tonic fusion of acrobatics, dance and visuals that takes the audience on an immersive journey through the music and spirit of Michael Jackson.

| Attire: | Casual  |
|---------|---|
| Times:  | Friday, Saturday, Monday and Tuesday 7:00 p.m. and 9:30 p.m.  |
|         | Sunday 4:30 p.m. and 7:00 p.m.  |
| Dark:   | Wednesday & Thursday  |
| Cost:   | \$180.00, \$160.00, \$140.00, \$130.00, \$99.00 and \$69.00 (Prices do not include tax or service fee.) |
|         | Children must be five and over.   |

### The Mirage

### The Beatles<sup>™</sup> LOVE<sup>™</sup> by Cirque du Soleil 800.963.9634

LOVE brings the magic of *Cirque du Soleil* together with the spirit and passion of *The Beatles* to create an intimate and powerful entertainment experience.

With LOVE, *Cirque du Soleil* celebrates the musical legacy of *The Beatles* through their timeless, original recordings. Drawn from the poetry of the lyrics, the show explores the content of the songs as interpreted by innovative performances from a cast of 60 international artists. A youthful, raw energy is channeled through aerial performance, extreme sports and urban freestyle dance.

Attire: Casual

- Times: Thursday Monday 7:00 p.m. and 9:30 p.m.
- Dark: Tuesday & Wednesday
- Cost: \$155.00, \$130.00, \$104.00, \$98.50 and \$79.00 (Prices do not include live entertainment tax or service fee.) Children must be five and over.

#### New York-New York

#### Zumanity<sup>™</sup> by Cirque du Soleil 866.606.7111

*Zumanity* is a provocative cabaret-style production with a *Cirque du Soleil* twist. On the cutting edge of contemporary Las Vegas entertainment, the adult-themed 90-minute production blends playful innuendo with daring eroticism in the intimate *Zumanity* Theatre at New York-New York Hotel & Casino.

- Attire: Casual
- Times: Tuesday Saturday 7:00 p.m. and 9:30 p.m.
  - Dark: Sunday & Monday
  - Cost: \$125.00, \$105.00, \$79.00 and \$69.00 (Prices do not include live entertainment tax or service fee.) Must be 18 years of age or older.

## Signage

Signage is provided at meeting rooms in the Convention Center, as well as eight large electronic Reader boards listing all of the events in time order.

Additional signage is permitted; however, all signs must be 28" high x 22" wide, professionally printed and flame retardant. Other sizes need to be approved by your Convention Services Manager. Bellagio will provide easels and sign stanchions. Bellagio must hang all banners at prevailing rates. Affixing any materials to the walls, floors, ceiling or furnishings is not permitted.

# Sponsorship Opportunity

Bellagio is excited to offer our convention groups multiple options for branding and sponsorship opportunities. Please see your Convention Services Manager for the Bellagio Sponsorship Opportunity Guide.

## Spouse Programs

Fashion shows, models, resort tours, sightseeing tours, gaming seminars, shopping tours and more can be arranged by a Destination Management Company.

# Sustainability

- Bellagio has been awarded 5 Green Keys, the highest level of certification from Green Key Global Meetings Program which is the leading international environmental certification body for the hotel and meetings industry.
- Our world-famous fountain is fed onsite with water from plentiful wells, avoiding potable water from Lake Mead or the Colorado River.
- We reduced electricity by 13% between 2012 and 2017, saving electricity equal to the average annual consumption of over 2,000 U.S. homes.
- Through back-of-house sorting of recyclable materials from trash bins throughout the resort, Bellagio has diverted nearly 14,000 tons of materials from landfill since 2017, achieving a material diversion rate of 43%.
- The Conservatory celebrates nature with seasonal displays. 90% of the trees, flowers and plants are composted after use.
- Bellagio provides several recycling programs that benefit all our guests. A full report on our current
  programs is available on request, further explained in the Environmental Responsibility Document
  on our website.

## Telecommunications

Bellagio offers the following options for your Telecommunication needs. Please note that prices are subject to change.

## Pricing

- Unlimited in-room local and toll-free calls.
- Long-distance rates are AT&T operated-assisted daytime rates, plus an additional 55%.
- Threshold billing affects local and toll-free calls with a duration of 30 minutes or longer. Once a call reaches the 30-minute threshold, the group will then be charged an additional 15¢ per minute after that.

## ISDN

- Cost is \$350.00, which includes local and long-distance access.
- An Internet Service Provider (ISP) is not provided.
- Bellagio only has 10 ISDNs available.
- You must have the necessary equipment to hold an ISDN line, such as an ISDN modem.

## **Broadband High-Speed Internet Connections**

- Cost is \$1,000.00 per wired line.
- Seven-line hubs are an additional \$50.00 per day. \$125 run of show.
- Automatic configuration of IP addressing and domain name system (DNS) servers provided via Dynamic Host Configuration Protocol (DHCP).
- IP addresses are an additional \$125.00 each. Please contact Bellagio Production Services-Meeting Innovations Team, 702.590.89994 or 866.465.1125.
- Cisco 2950 edge switches with 100Mb fiber uplinks. Juniper EX3200 with 1Gb fiber uplinks.
- 10/100Mb Half/Full Duplex Auto-Negotiation switch port connection to meeting rooms. 10/100/100Mb switch port connection to meeting rooms.
- Cat 5 Ethernet or fiber connectivity to client devices in all meeting rooms.
- Flat Ethernet segment with Public IP addresses. Private IPs available upon request. Private IP (NAT) network with public IP addresses available upon request.

# Analog/Modem/Credit Card Line

- Cost is \$250.00; local and long-distance charges apply.
- Used to dial into the Internet. Bellagio does not provide an Internet service provider (ISP).

# Types of Phone:

## SINGLE-LINE TELEPHONE

- Cost is \$250.00 for the phone line and instrument. Local, long-distance and threshold charges apply.
- No additional features.

#### DIGITAL PHONES

- Cost is \$350.00 for phone and the line.
- Local and long-distance access charges apply.
- There is a \$100.00 per-line charge for voicemail.
- Additional features must be noted with your Convention Services Manager when phone is ordered.

#### POLYCOM SPEAKER PHONE

- Cost is \$350.00 for the phone and line.
- Local and long-distance charges apply.
- The use of hands-free capabilities without any type of delay in communicating.
- Please check for availability of a Polycom phone with your Convention Services Manager.

# **Television Channel**

Bellagio offers an in-house television channel, which may be rented by in-house conventions, subject to the approval of the hotel's management. The charge is \$500.00 per day, subject to change.

## Transportation

#### Limousines, Buses and Shuttles

Billing must be handled directly with the following transportation companies. On Demand Sedan & Limousine Service (ODS) is Bellagio's preferred transportation provider. Please contact the Concierge for reservations.

ODS 4675 Wynn Road Las Vegas, NV 89103 Toll Free: 800.990.0417 Local: 702.688.6090 Fax: 702.386.2715 Email: info@odslimo.com CLI Groups, Inc. 11700 W. Charleston Blvd. #170-452 Las Vegas, NV 89135 Phone: 702.994.1950 Cligroups.com BLS Las Vegas 2125 Western Avenue Las Vegas, NV 89102 Phone: 702.221.5555 Fax: 702.641.6433

Please note: Bellagio does not provide limousine transportation for hire.

## Car Rental

Avis Car Rental has designed a special program for Bellagio to meet your group's car rental needs. The Car Rental Desk is located next to the Valet pickup at the Main Entrance. For reservations, please call 702.693.8838 or visit avis.com/bellagio. Open daily 7:30 a.m. – 5:00 p.m.

## Shuttle Service

Various shuttle companies are available from McCarran Airport to Bellagio starting at approximately \$6.00 per person for one-way service. Each shuttle makes multiple stops at various hotels along the Las Vegas Strip before stopping at Bellagio.

Please contact the Bellagio Concierge when on the premises to make a reservation for shuttle service for your departure back to the airport. Again, multiple stops at the various hotels along the Las Vegas Strip will occur before arriving at the airport.

## Taxis

Taxis are available at both the Main Porte Cochère entrance of the hotel as well as the North Valet. The fare for a taxi from the airport to Bellagio is approximately 16.00 - 22.00.

## Uber

Bellagio and Uber have teamed up to help you get the most out of your stay here in Las Vegas. Bellagio now has designated pick-up and drop-off locations to make your time here hassle-free. Simply open the app, request and meet your driver.

Bellagio's Rideshare drop-off location: Porte Cochère

Bellagio's Rideshare pick-up location: South Tour Lobby

#### **Estimated Flying Times**

| DEPARTING   | FLIGHT  | DEPARTING   | FLIGHT  |
|---|---|---|---|
| CITY  | TIME  | CITY  | TIME  |
| Atlanta<br>Boston<br>Chicago<br>Dallas/Fort Worth<br>Denver<br>Detroit<br>Honolulu<br>Houston<br>Los Angeles<br>Miami | <ul> <li>3.5 hours</li> <li>6 hours</li> <li>3.5 hours</li> <li>2.5 hours</li> <li>1.5 hours</li> <li>5.2 hours</li> <li>5.5 hours</li> <li>4 hours</li> <li>1 hour</li> <li>5.5 hours</li> </ul> | Orlando<br>Minneapolis<br>New York City<br>Philadelphia<br>Phoenix<br>San Diego<br>San Francisco<br>Seattle<br>Washington, D.C. | 4.5 hours<br>4.5 hours<br>5.5 hours<br>5.5 hours<br>1 hour<br>1.5 hours<br>1.5 hours<br>2.25 hours<br>5 hours |

#### Websites

Listed below are some websites you might find of interest:

| 0                 | Bellagio official website.<br>MGM Resorts Events official website.   |
|-------------------|--|
| 0                 |  |
| mgmri.com         | MGM Resorts International official website.  |
| mlife.com         | Official website of the M life rewards program, offering members a one-stop resource for all M life rewards and benefits.  |
| visitlasvegas.com | Official site of the Las Vegas Convention and Visitors Authority<br>with links to convention calendar, lodging, restaurants, attractions,<br>maps, shows, events and headliners. |
| nv.gov            | Official State of Nevada website with links to elected officials, state agencies, phone directory and more.  |

## Wedding Chapel

Every bride has dreams about her wedding day. Bellagio will turn fantasy into a reality. From the moment you enter our spacious chapel lobby, your every wish will be indulged because we believe that each bride and groom deserves to be treated like stars—and of course, we specialize in stars.

You will experience the height of elegance along with the comfort of a full-service staff as you prepare for the most exciting and romantic day of your life. You can rest assured that every aspect of your wedding will reflect your unique taste and personality, from the flowers and music to the cake and photographs. While we take care of the details, you can take care of yourself, either by visiting our renowned, fully equipped spa or by simply spending a little quality time with your fiancée in your luxurious honeymoon suite.

Our sophisticated and elegant wedding chapels will provide the perfect setting for the ceremony of your dreams, enhanced by live music, soft colors and a professional staff. Our award-winning Catering Department will fulfill your dreams and create a memorable reception and perfect ending to your special day. You take care of falling in love. We will take care of everything else.

## Wheelchairs and Scooters

Wheelchair and motorized scooter rentals are available for a fee at the bell desk, on a first-come, firstserve basis for Hotel guests. A credit card is required as a guarantee. Multiple-day rates are also available. For more information, contact the Bell Desk at 702.693.7420.

## Wire Transfers

Deposits to the master account: Deposits to the Casino Cage: (when the monies will be picked up at the cage) Bank of America Nevada Bank of America Nevada 100 N. Tryon St., Suite 170 100 N. Tryon St., Suite 170 Charlotte, NC 28255 U.S. Charlotte, NC 28255 U.S. A/C Bellagio LLC, Hotel/Cage Depository Account # 990126419 A/C Bellagio LLC Account # 501006880105 ABA # 026009593 ABA # 026009593 Swift Code: BOFAUS3N Swift Code: BOFAUS3N Reference: Patron Name and Account No. Reference: Patron Name and Account No. Phone: 888.400.9009 Phone: 888.400.9009 ACH Routing # 122400724

Payment from your personal account is required unless prior arrangements have been authorized by MGM Resorts International or any of its gaming subsidiaries. Please contact your Convention Services Manager for the proper documents to wire monies to the Casino Cage.